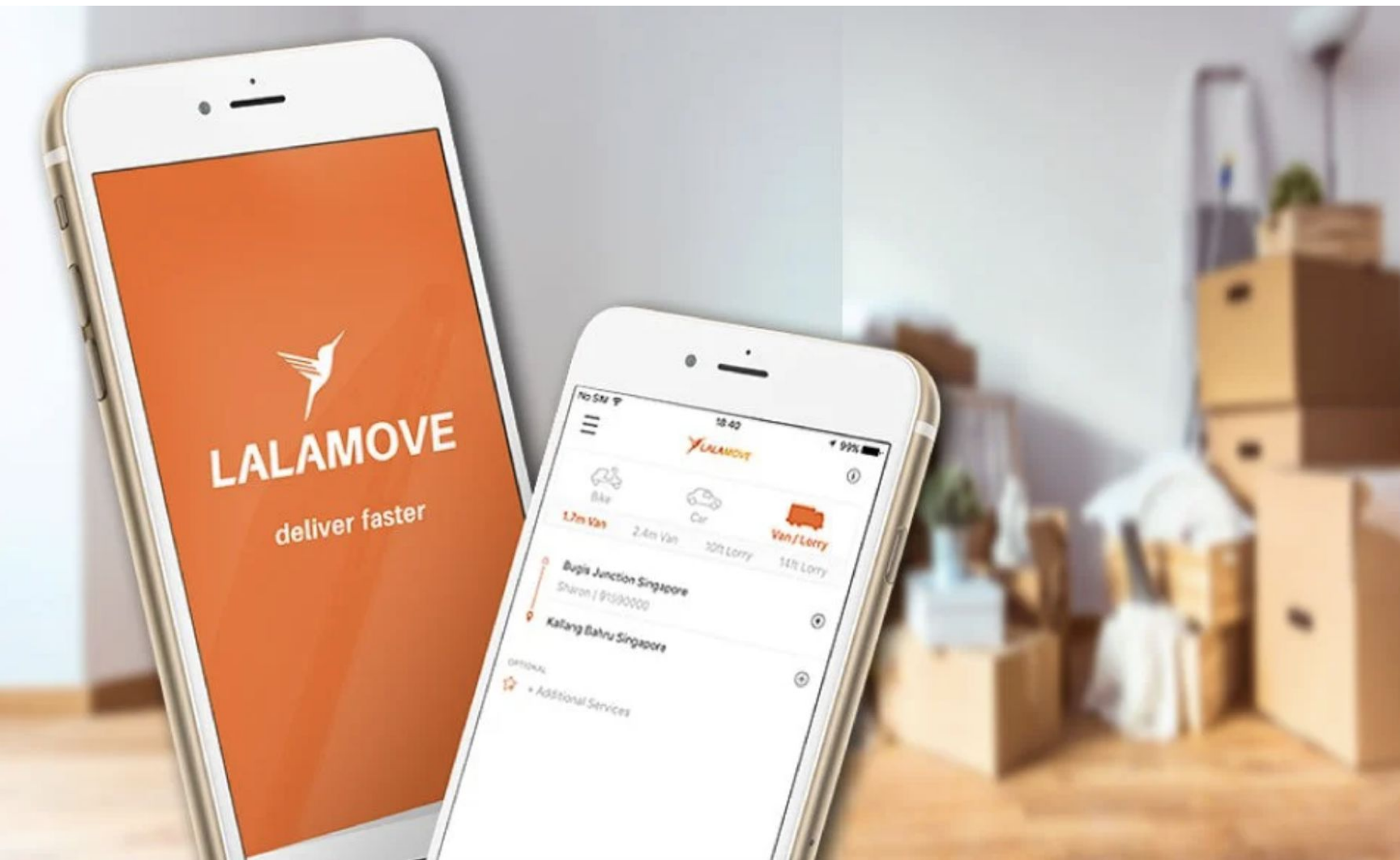


Lalamove Driver Virtual Training

Kingdom of Saudi Arabia



Who is Lalamove?



We are an **on-demand delivery** platform that lets users place orders via our application or website.

Drivers (Individual Contractors) can **earn extra income, be their own boss** by taking delivery orders on our **Driver Application**.

Driver App Guide

How to Start Earning

***ALL PRICES SHOWN AS SAMPLE ONLY.
REFER TO APPLICATION FOR REAL PRICE***

1. Be On-Duty

to see all available Delivery Orders

19:47

On Duty •

Mon, Jul 14, 8:00

Delivery

Regular

downtown Riya

downtown Riya

KSA Car test

Ran by Qatool

SAR73.40

(~ 12 km) Pick Up Now

Delivery

Regular

downtown Riya

downtown Riya

KSA Car test

Ran by Qatool

SAR73.40

Pickup

Record

Wallet

Miss

Switch on
“On Duty”
Button Here

Click “Pickup”
To see order hall

2.Type of Orders

The 3 Colours and its meaning

(~ 12 km) Pick Up Now

Delivery

Regular

downtown Riya

downtown Riya

Ran by Qatool

SAR73.40

On-Demand Order

Need to Pick-Up
Right Now
(Immediately)

Today, 7:03 PM

Delivery

Regular

downtown Riya

downtown Riya

Ran by Qatool

SAR73.40

Schedule Order

Need to Pick-Up
Today at Specific
Time

Mon, Jul 14, 8:06 PM

Delivery

Regular

downtown Riya

downtown Riya

Ran by Qatool

SAR73.40

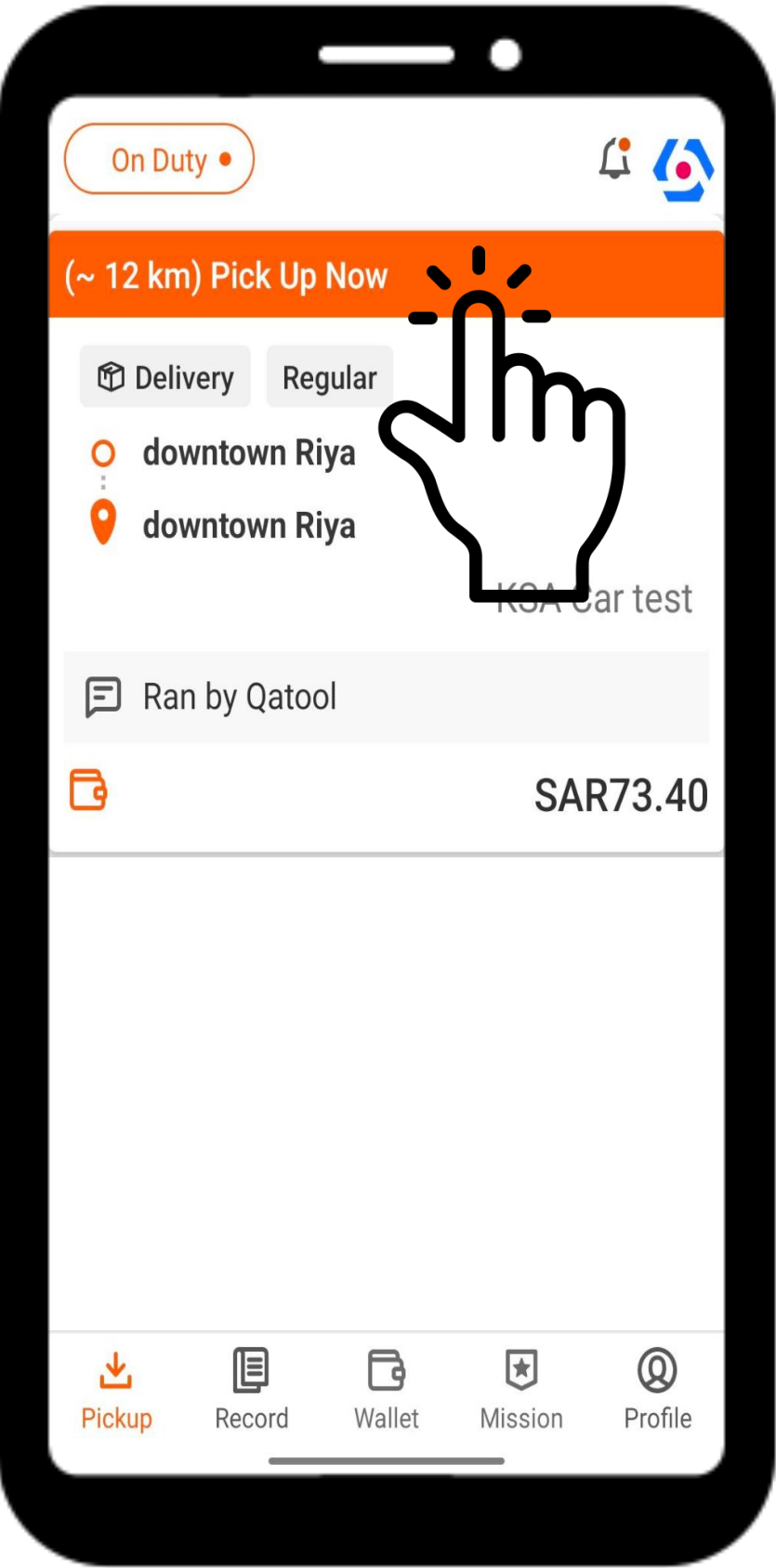
Schedule Order

Need to Pick-Up
Specific Date and
Time

3.How to Earn Money

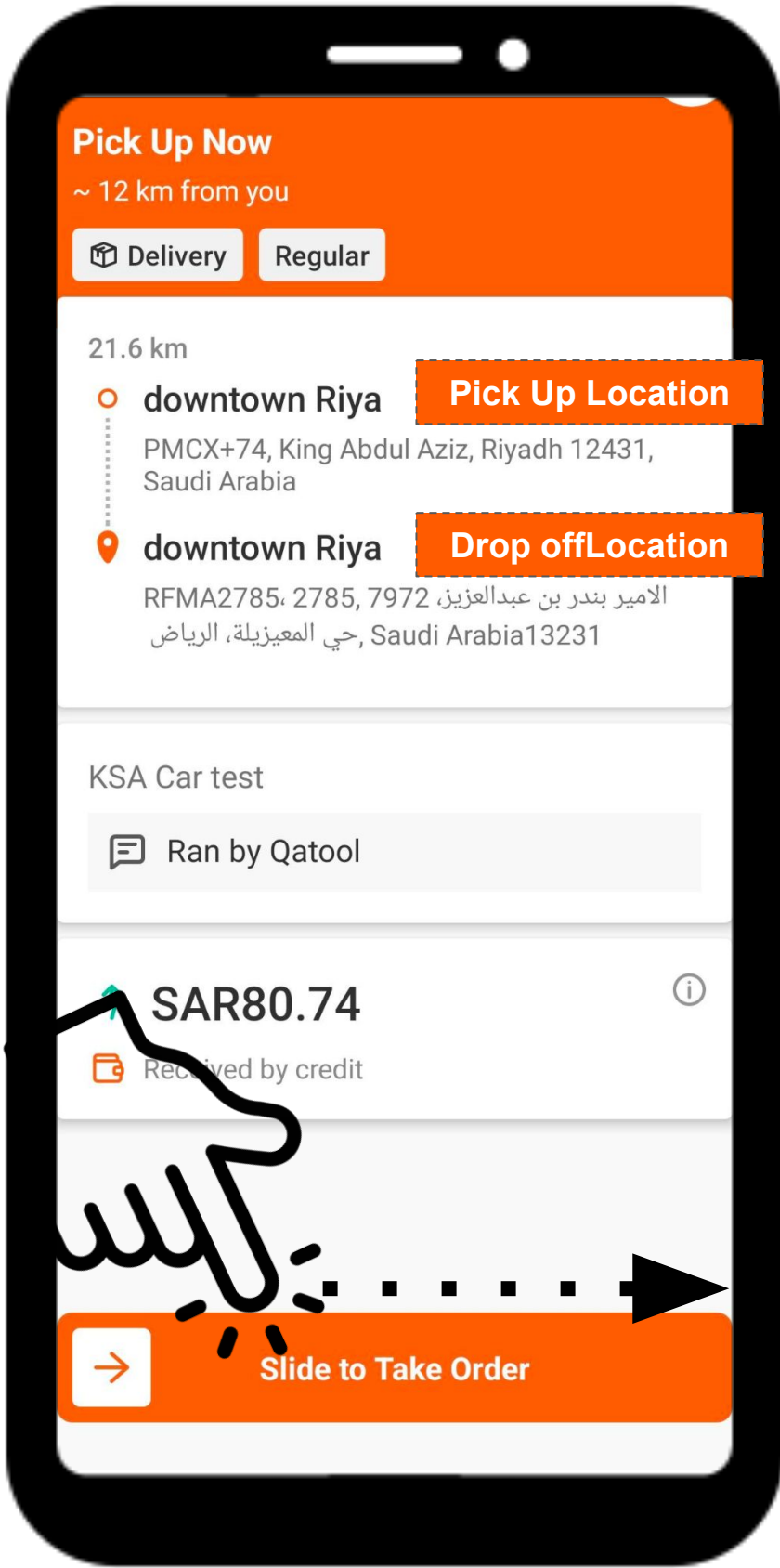
Start Taking Orders with Lalamove

STEP 1



CLICK on the **ORDER** you want

STEP 2

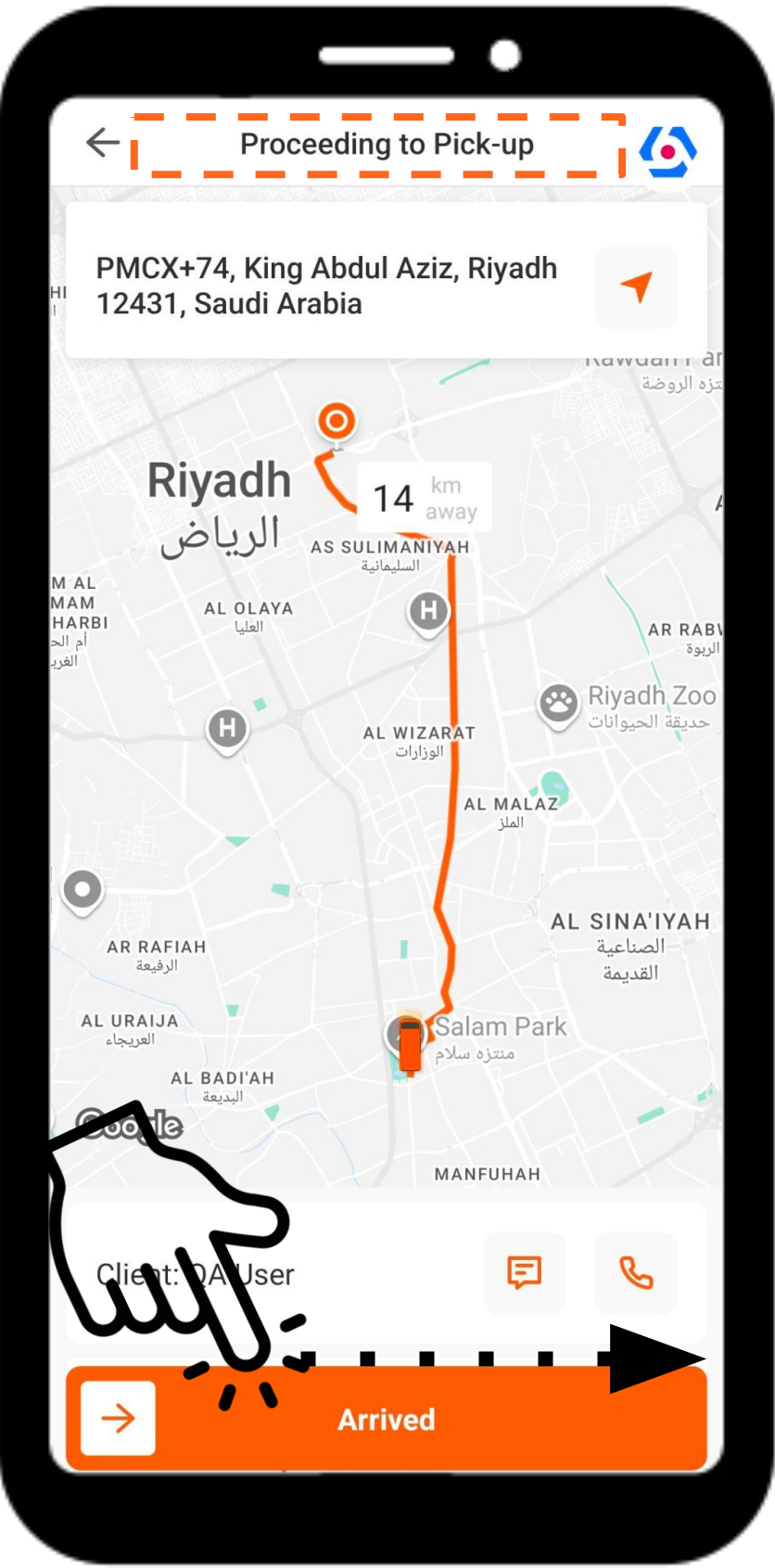


SLIDE from Left to Right to **Take Order**

3.How to Earn Money

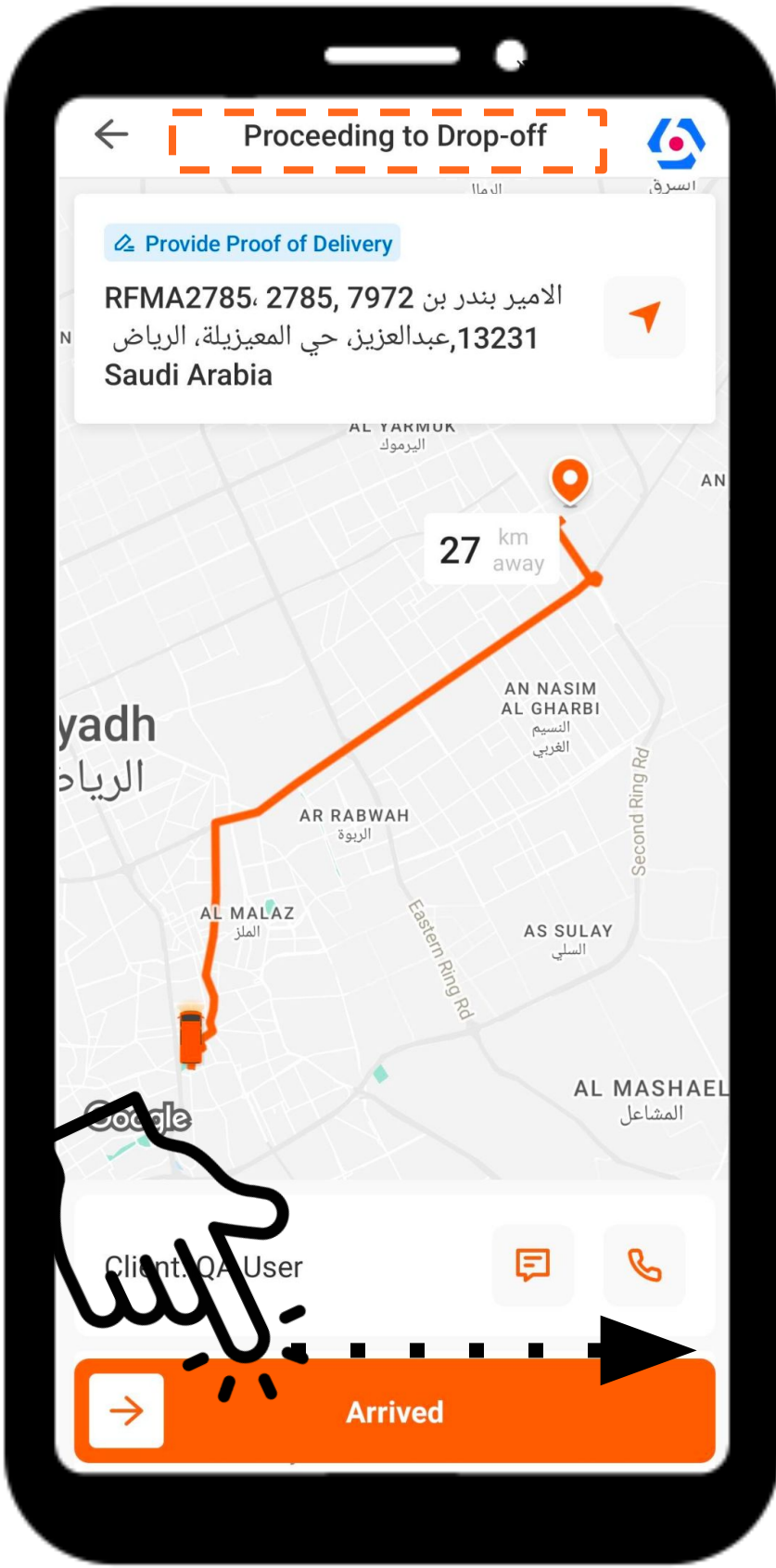
Arrive at Pickup Location and Drop Off

STEP 3



SLIDE from Left to Right to **ARRIVED** at **PickUp Location**

STEP 4

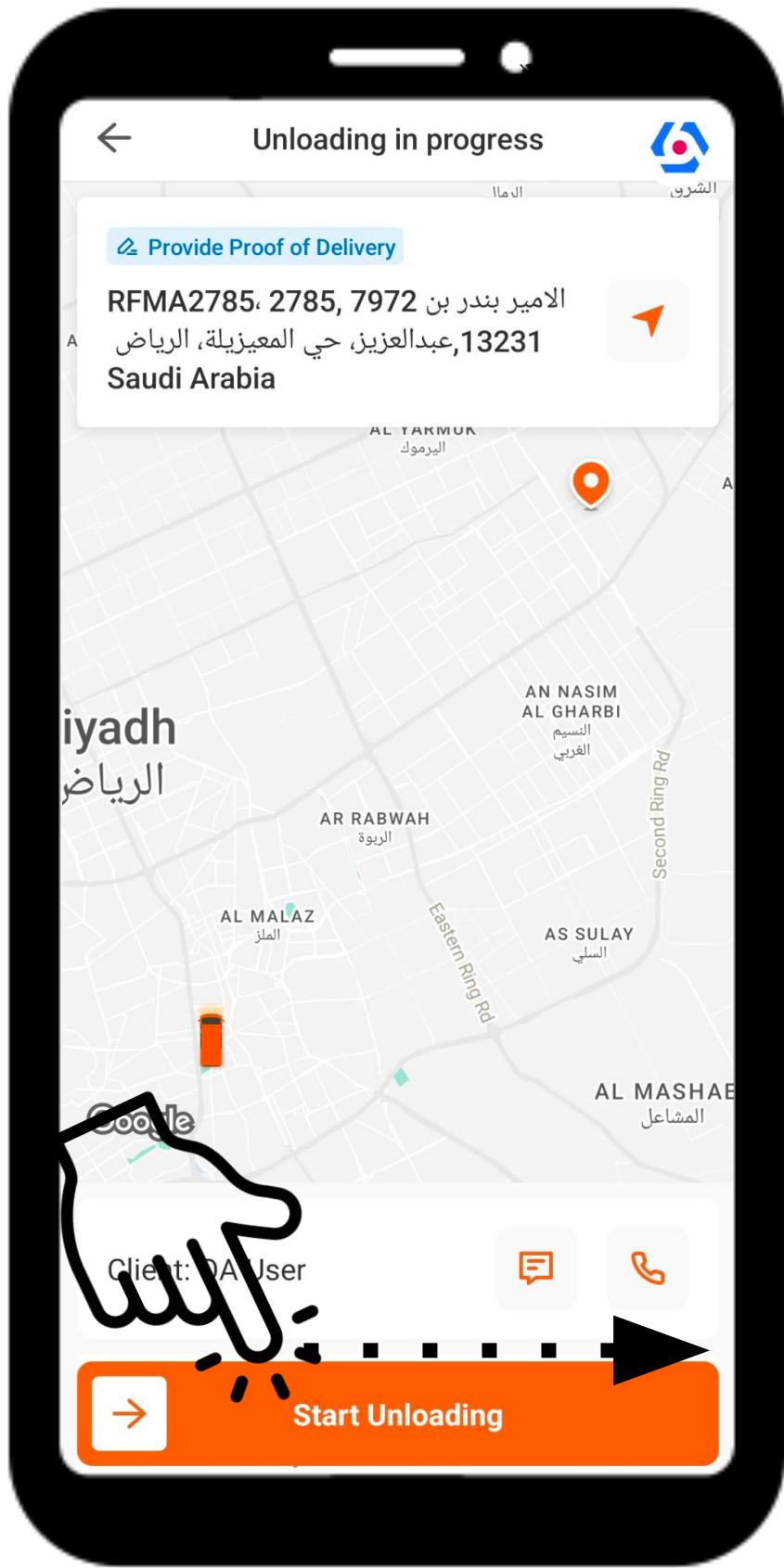


SLIDE from Left to Right to **ARRIVED** Drop-off Location

3.How to Earn Money

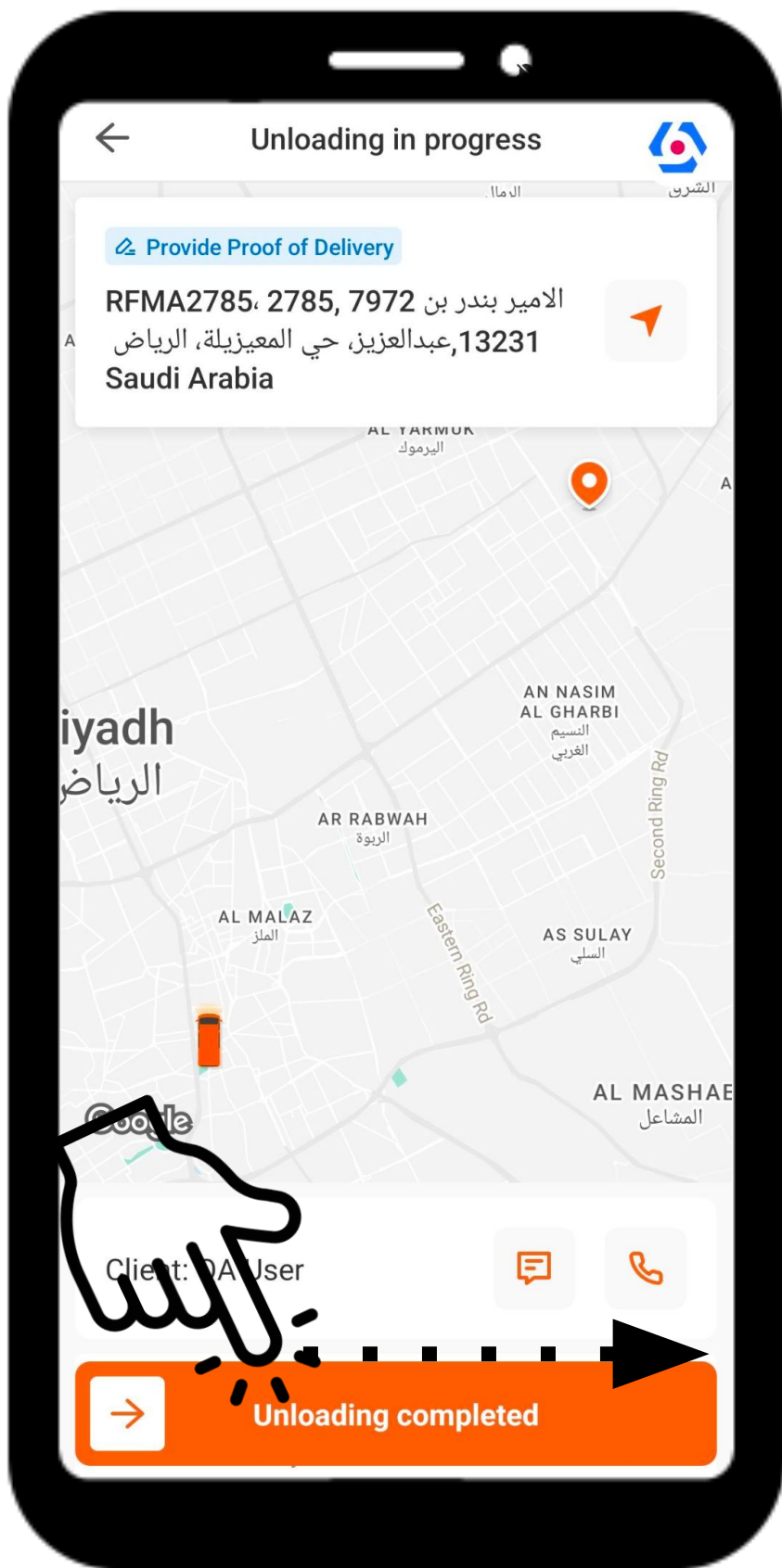
Confirm and Complete Unloading

STEP 5



SLIDE from Left to Right to **Start Unloading**

STEP 6

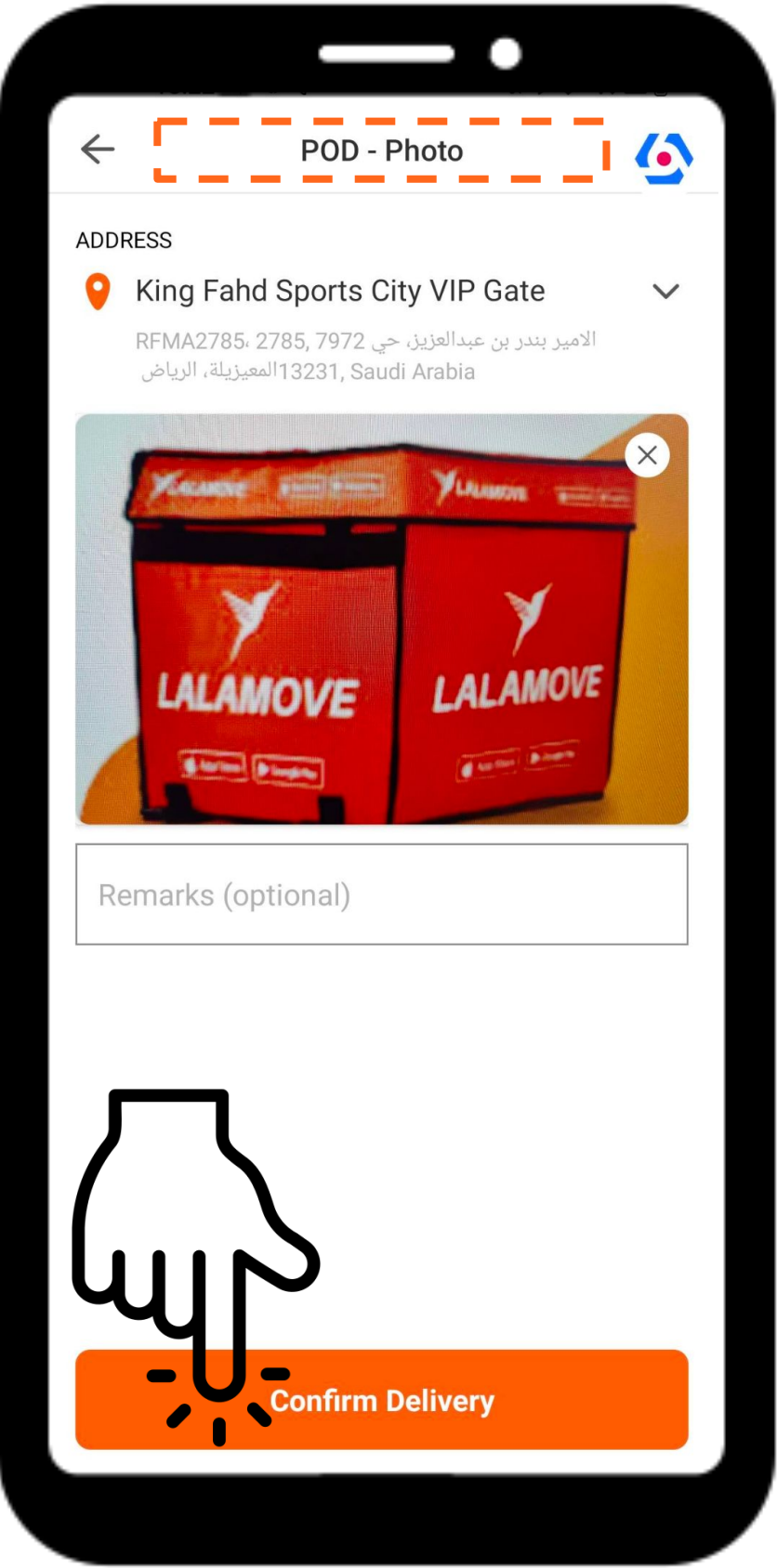


SLIDE from Left to Right to **Unloading Completed**

3.How to Earn Money

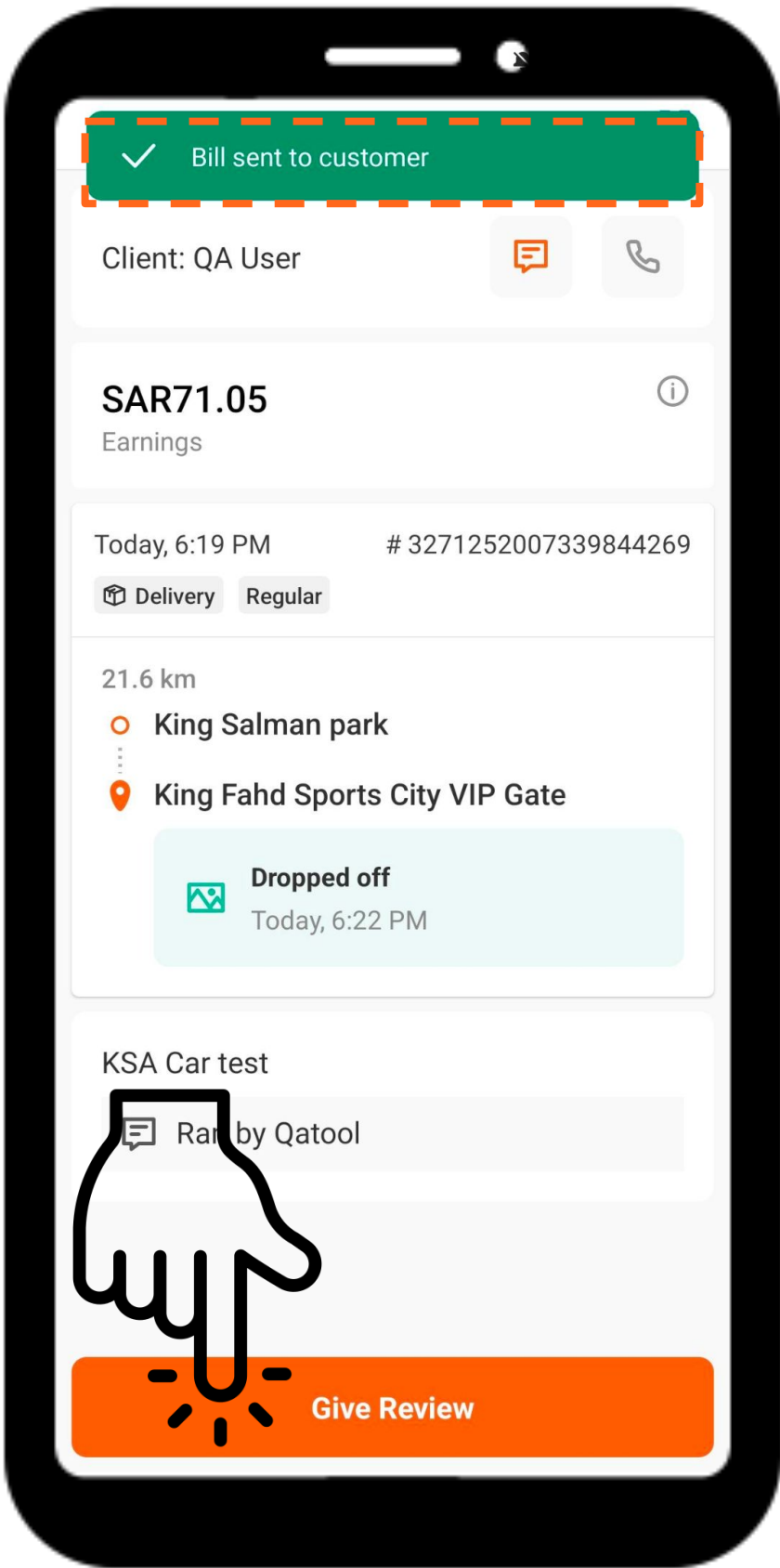
Submit POD and Confirm Delivery!

STEP 7



Take Photo and **CLICK**
Confirm Delivery

STEP 8

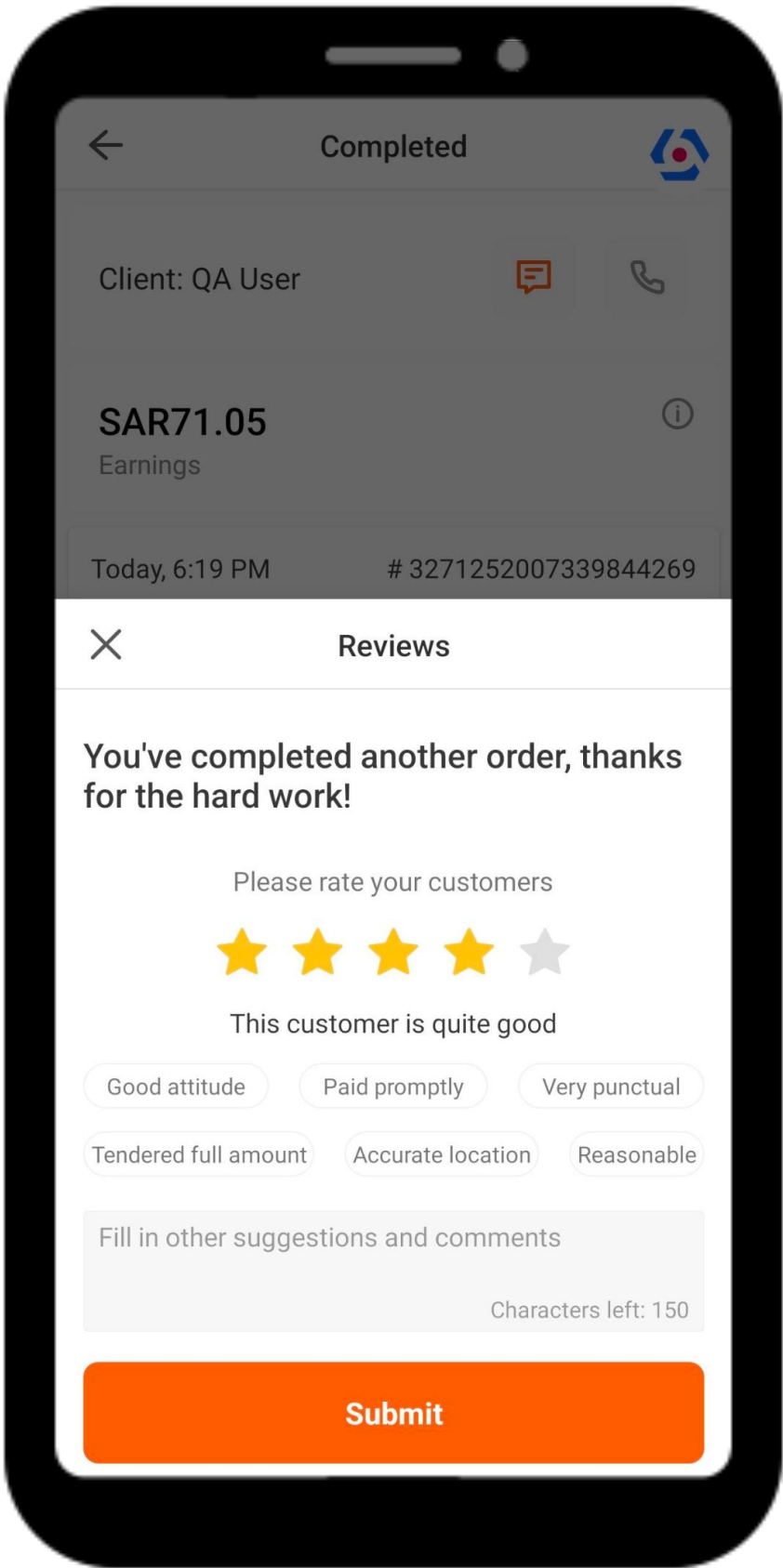


CLICK Give Review

3.How to Earn Money

Review your customer

Review



Give your preferred rating

Driver App Guide

**Cash or Lalamove
Wallet Order?**

Payment Type Icon

On Order Hall Page

On Duty •

(~ 12 km) Pick Up Now

Delivery

Regular

downtown Riya

downtown Riya

KSA

Ran by Qatool

SAR73.40

Wallet Order

Payment is deposited to your **Lalamove Wallet**

You need to request for Cashout to your Bank Account

(~ 12 km) Pick Up Now

Delivery

Regular

downtown Riya

downtown Riya

KSA

Ran by Qatool

SAR73.40

Cash Order

Please **Collect Cash** from Customer

Pickup

Record

Wallet

Mission

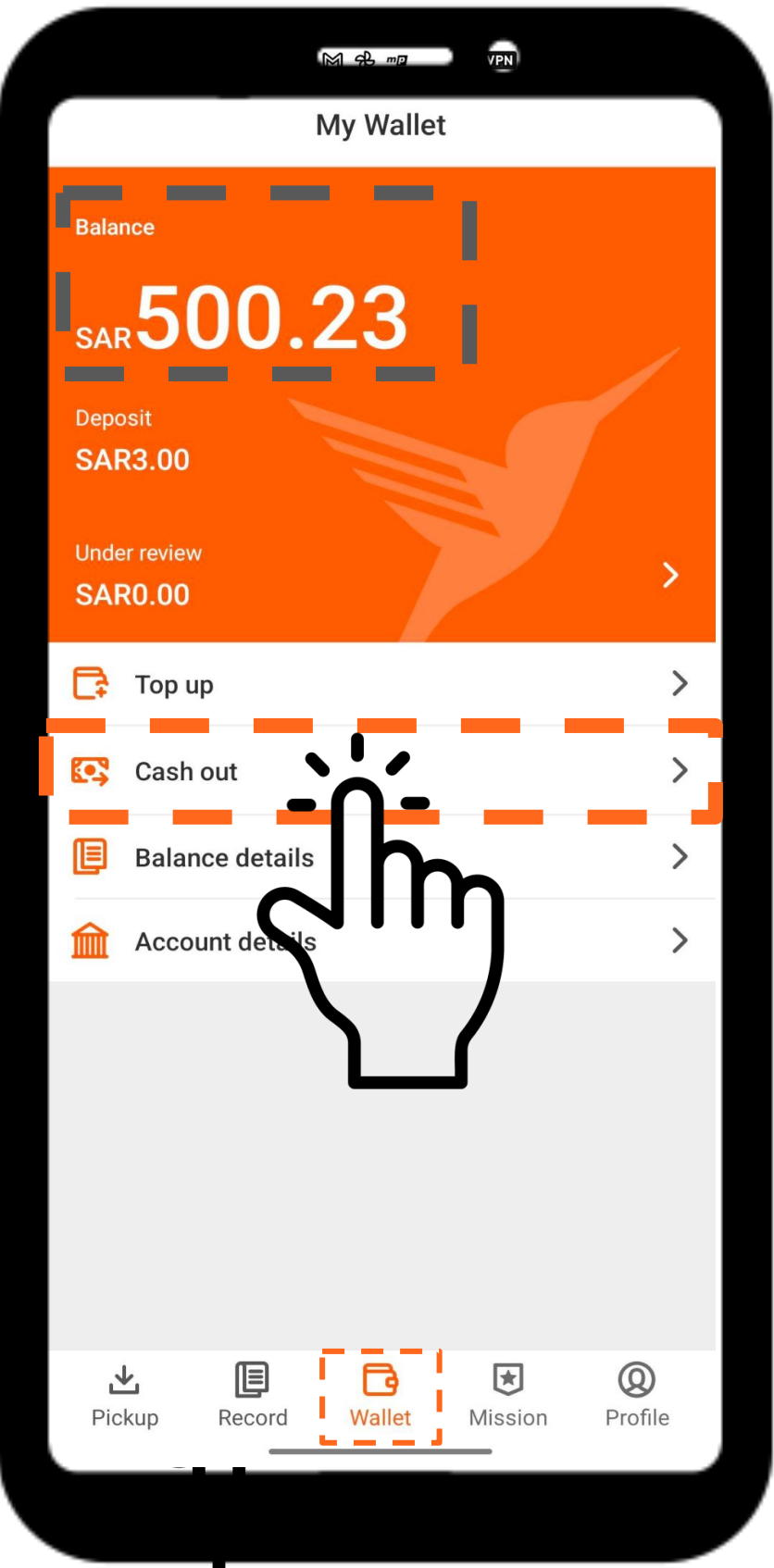
Profile

Driver App Guide
Cashout Request
from
Lalamove Wallet

Lalamove Wallet

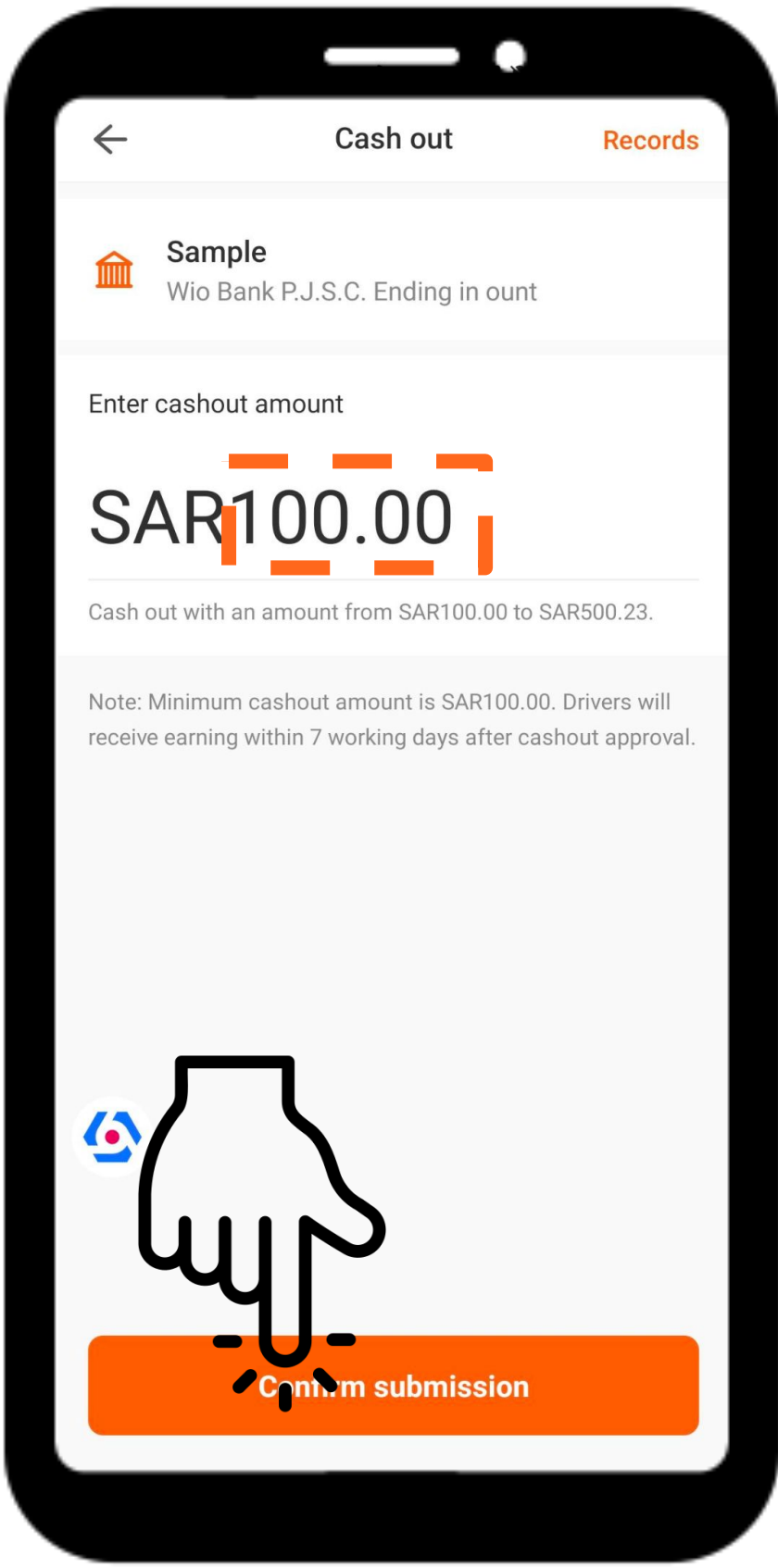
Cashout to your Bank Account

STEP 1



Wallet button and
CLICK Cashout

STEP 2

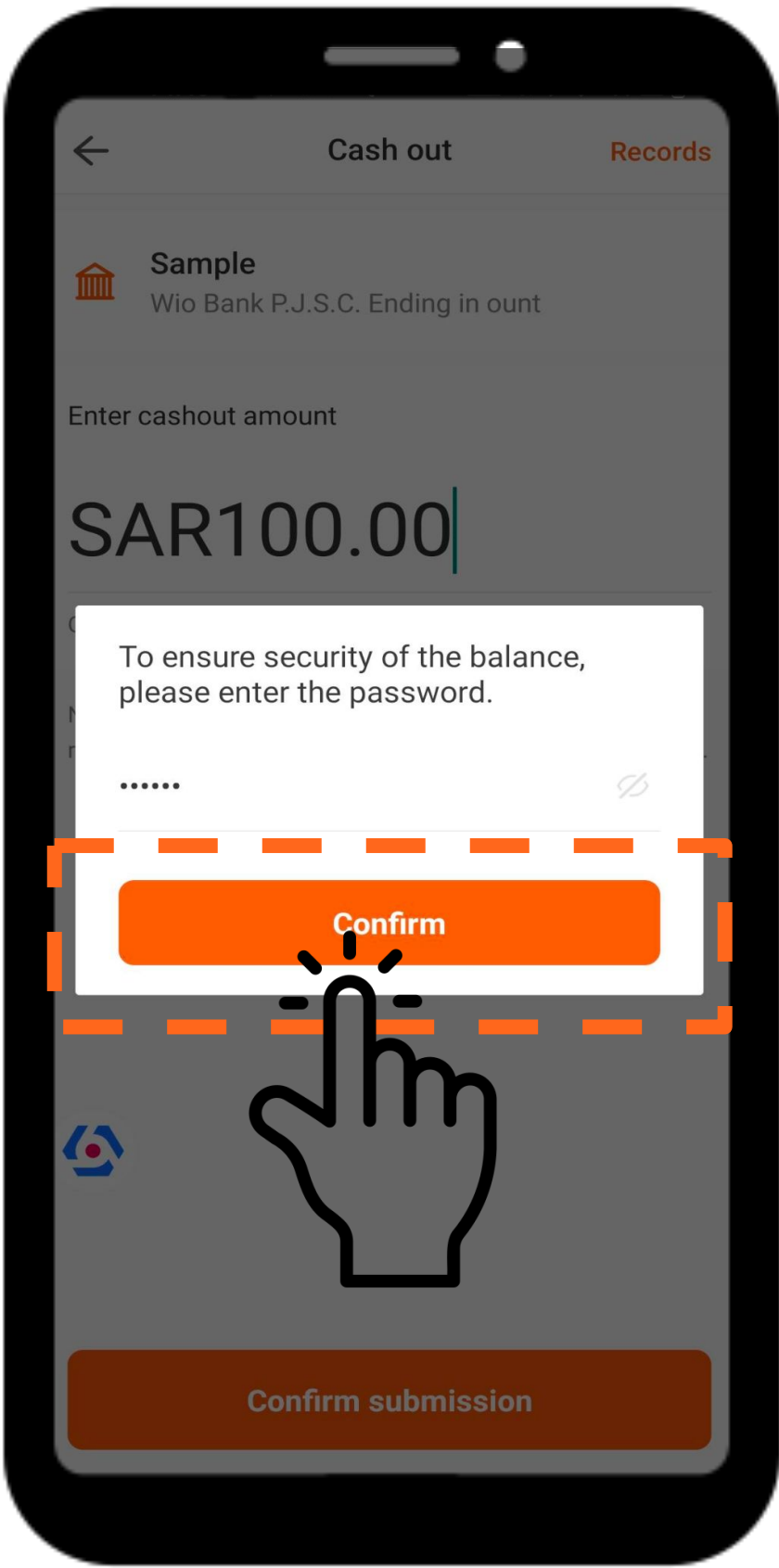


Enter **Amount** and
Confirm Submission

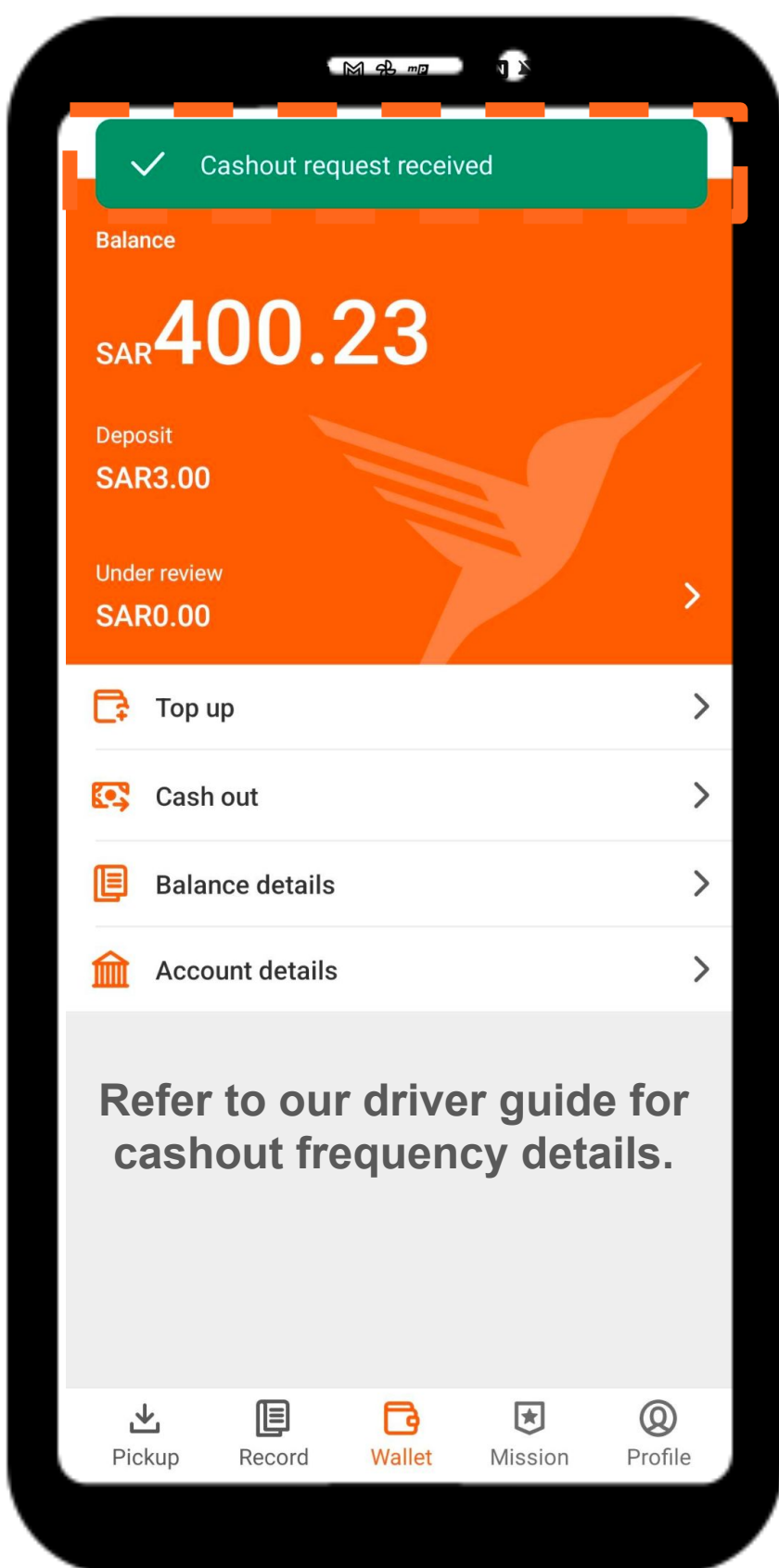
Lalamove Wallet

Cashout to your Bank Account

STEP 3



STEP 4



Enter your Password
and **Confirm**

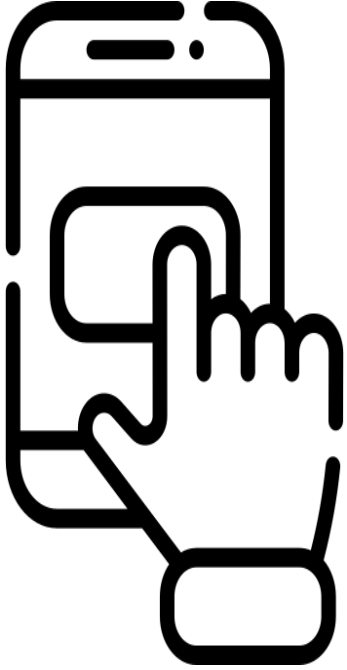
Cashout request
Complete

Rules and Regulations

Service Quality

General Guideline

For HIGH DRIVER RATING



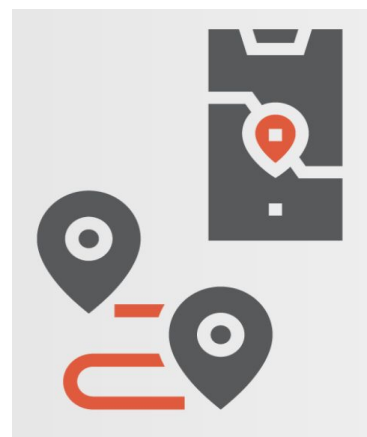
READ Order Details
before Accepting Order



CALL CUSTOMER to
confirm Order Details



Do Not CANCEL orders
frequently



Do Not Switch Off GPS
while delivering orders



3rd Party Hacking App
Strictly **NOT ALLOWED**

Prohibited Items

Do NOT deliver any of these items



Alcohol



Tobacco



Money



Live Animals



Bullion (Gold)



Weapons



Explosives

Ministry of Transport

General Road Regulations



Speed Limit by
Vehicle Type



08:00 AM - 01:00 AM
08:00 AM - 11:00 AM
03:00 PM - 06:00 PM

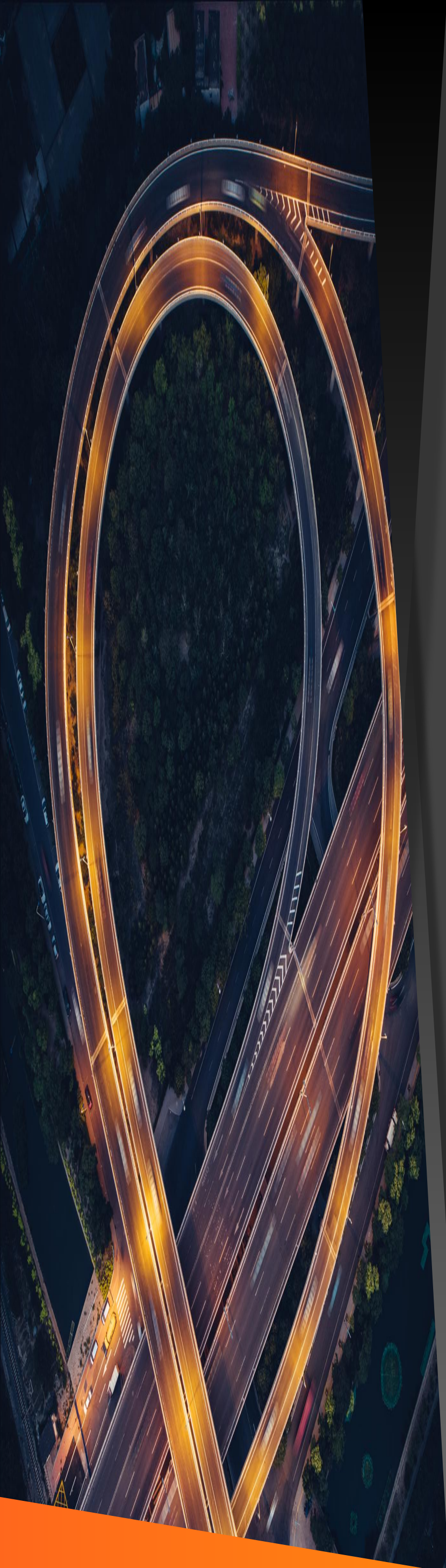
Heavy Trucks
Restricted Entry Time



Height Restrictions for
vehicles over 4.2 meters



No Entry for Heavy
Trucks



**Congratulations
on completing
the Lalamove
Virtual Training**

**Please submit
all documents
for us to review
your application**

**We will reach
out to you in the
next 3 working
days.**