



Sticker Application FAQ

As a Lalamove Sticker Driver, you will be contributing to our goal of painting the city orange! Enjoy the perks of having the Lalamove sticker pasted on your vehicle today!

Here is what you can expect from our Exclusive Lalamove Sticker program:

● Q: How long do I have to keep my sticker on my vehicle?

A: You will have to retain the sticker for at least 6 months.

All MPV, Van & Lorries will still be required to have the sticker after the 6 months.

● Q: What will happen if I remove the sticker before the 6 months commitment period?

A: Your security deposit will be confiscated for breach of sticker agreement.

● Q: What are the benefits of having the Lalamove sticker on my vehicle?

A: You will be entitled to:

- Sticker incentive of \$25-\$50 every month.
- Driver selection priority when accepting orders

● Q: How does Lalamove check whether if I still have the sticker on my vehicle?

A: You will have to submit your photo of your vehicle through your Lalamove Drivers' App during the Sticker Verification Period which is held on the first week of every month.



Lalamove Sticker Team:
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● **Q: Will I still receive incentives after the 6 months commitment period?**

A: Yes, you will receive the sticker incentive as long as your sticker verification submission photos are approved.

● **Q: When will I receive my incentive?**

A: You will receive your \$25 / \$50 incentive on the first week of the following month through your e-wallet.

● **Q: How do I get my Lalamove Sticker pasted?**

A: You can make an appointment through the "Sticker" tab under your profile in your Lalamove Drivers' App. Proceed down to our office on the day of the appointment and do arrive 5 minutes before your appointment.

● **Q: How long will the sticker application process take?**

A: It will roughly take an average time of 30-45 minutes per vehicle. The waiting time varies depending on the number of drivers who are present in our office.

