Terms and Conditions for Shell x Lalamove Sticker Driver Campaign 2021

These terms and conditions shall apply to the Shell x Lalamove Sticker Driver Campaign 2021, organised by Shell and Lalamove Pte Ltd. By taking part in the Promotion, you agree to be bound by these terms and conditions, and the decisions of Shell in relation to and in connection with the Promotion. All enquiries relating to this Promotion may be directed to Lalamove Pte Ltd at info.sg@lalamove.com.

1. Eligibility

- 1.1 "Shell" means Shell Eastern Petroleum (Pte) Ltd.
- 1.2 "Lalamove" refers to Lalamove Pte Ltd
- 1.3 "Shell Card" refers to the Shell Fleet Card issued by Shell.
- 1.4 "Promotion" refers to this Shell x Lalamove Sticker Driver Campaign 2021.
- 1.5 "Promotion Period" means 0001h on 23 August 2021 to 2359h on 30 November 2021 (both dates inclusive).
- 1.6 **"Eligible Drivers"** means Lalamove sticker drivers who are valid Shell Card members (either existing or new sign ups). For avoidance of doubt, Lalamove sticker drivers are verified drivers with Lalamove Stickers on their vehicle and have an effective sticker contract with Lalamove Singapore.
- 1.7 "Qualifying Transaction" means a minimum amount of any Shell Fuels refuelled at any Shell station by the Shell Card Member during the Promotion Period as required in the Clause 2.2, with Shell Card.
- 1.8 "Shell Fuels" means Shell V-Power, Shell FuelSave 98, Shell FuelSave 95 and/or Shell FuelSave Diesel.
- 1.9 "Shell Select" refers to Shell Select convenience store in Shell stations.

2. Promotion

- 2.1 The promotion is open to Eligible Drivers subject to the terms and conditions herein.
- 2.2 During the Promotion period, Eligible Drivers are eligible to participate in the following offers:

Qualifying Transaction	Reward
New Shell Card drivers [^] with a first transaction of minimum	1 x \$5 Shell Select e-voucher*
\$35 gross fuel spend on any Shell Fuels in a calendar month.	
Existing/New Shell Card drivers with a minimum \$388 gross	2 x \$5 Shell Select e-voucher*
fuel spend on any Shell Fuels in a calendar month	

^{*}E-voucher is valid for all items in Shell Select stores except tobacco and instore service items.

2.3 Once the qualification transaction(s) is met and verified by Shell and Lalamove, Lalamove will send the Reward(s) by the 21st day of the following month to the Eligible Drivers via SMS.

[^]Refers to drivers who have not signed up for a Shell Card in the past 2 years.

- 2.4 Shell reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the relevant Reward with an alternative item of equal or greater value.
- 2.5 Shell makes no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Reward. Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with these Reward or the use of the Reward.

3. Use of Personal Information

- 3.1 Participation in the Promotion is subject to these Terms and Conditions. Eligible Drivers are deemed to have accepted these Terms and Conditions when they participate in the Promotion.
- 3.2 For purposes of organising and conducting this Promotion (including but not limited to the awarding and accounting for the Promotional Items), Eligible Drivers will also be required to provide their personal data to Shell. By participating in this Promotion, Eligible Drivers agree to the collection, processing, use and storage of their personal data (which may include their names, mobile phone number, mailing address) by Shell, Shell's partners, respective affiliates and/or companies hired by Shell to process the data, acting strictly under the directions of Shell and in line with our policy at https://www.shell.com.sg/business-customers/fleet-solutions/your-shell-card-privacy-statement.html (and as updated from time to time). Eligible Drivers who have queries may contact Shell Card Customer Service Center by calling 1800 261 5322 or at such number as updated by Shell from time to time, or communicate with Shell at SGP-DPO@shell.com for the local Data Privacy for Singapore. If so selected by Shell, the personal data of Eligible Drivers may be used in news feature, marketing or publicity materials concerning this Promotion.

<u>General</u>

- The decisions of Shell on all matters relating to or in connection with the Promotion are final, conclusive and binding. Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning the Promotion.
- Shell reserves the right at any time in its sole and absolute discretion to determine and/or amend or vary these terms and conditions without prior notice, including but not limited to cancelling, terminating or suspending this Promotion, the eligibility terms and criteria, the redemption of Reward, and the timing of any act to be done, and all Eligible Drivers shall be bound by these amendments.
- Shell shall not be liable or responsible for any injury, loss or damage suffered as a result of, or in connection with the Promotion howsoever arising, including but not limited to, the redemption and use of the Promotional Items, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, as well as any other direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise. For the avoidance of doubt, cancellation, termination or suspension by Shell of this Promotion shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

- In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
- By participating in this Promotion, all Eligible Drivers agree to be bound by these terms and conditions. The Promotion and these terms and conditions shall be governed by the laws of the Republic of Singapore and all Eligible Drivers are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore Courts.
- A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.